



IFT FOR SUPPLYING INSTALLING & COMMISSIONING OF ATMs

Part-I: General Information: (To be submitted with tender duly signed and sealed)

1	Name of the Bank	Social Islami Bank Limited		
2	Procuring Entity Name	Logistic Support Division		
3	Invitation for tender	Sealed Tenders is hereby invited from the authorized vendors for supplying, installing & commissioning of 25 units of Automatic Teller Machines (ATMs) as per specification given in Part- II for different branches of the Bank and locations of the country.		
4	Invitation for Quotation Ref. & Date	SIBL/HO/LSD/2018/ 1056		date: 18/09/2018
5	Procurement Method	Open Tendering Method		
6	Source of Fund	Social Islami Bank Limited		
7	Tender Document	Tender document published in the website shall be downloaded at any time before submission deadlines and must be submitted with the tender duly sealed and signed in all pages of the document.		
8	Date & Time for Submission, Closing & Opening of Tenders	Submission Date	Closing time	Opening Time
		18/09/2018	3:30 pm	4:00 pm
9	Name and address of the Office for receiving tender(s)	Logistic Support Division Social Islami Bank Limited Level-29, City Centre, 90/1, Motijheel C/A, Dhaka-1000		
10	Time for supplying, installation and commission	To be mentioned by the bidder. But the time should not be more than 30 days.		
11	Place of opening tender documents	Logistic Support Division, Social Islami Bank Limited, Level-29, City Centre, 90/1, Motijheel C/A, Dhaka-1000		
12	Eligibility of Tender (s)	The bidder must be a Bangladeshi or Joint Venture company capable of providing after sales supports for entire life of the product and must have (a) Valid Trade License (b) VAT Registration Certificate (d) TIN certificate (e) Experience of Supplying, installing & commissioning to any Private commercial / Government Bank (f) Bank Solvency Certificate (g) Company's profile with full address and Telephone number (h) e-mail, website address etc and (h) the tenderer must be solvent to execute any work order without receiving any advance bill from the Bank and must not be a bankrupt. Copies of all related documents shall be submitted along with tender.		
13	Price of tender document	Tk. 5,000/- (Taka five thousand) only (Non-refundable) in the form of Payment Order favoring "Social Islami Bank Limited". Tender document will be available in the website. The interested bidders shall have to submit the price of Tender Document in separate envelope along with the tender with proper labeling.		
14	Tender Security	Tk. 4,00,000/- (Taka four lac) in the form of Payment Order (Refundable) favoring "Social Islami Bank Limited". The interested bidders shall have to submit Tender Security in separate envelope along with the price of tender document.		
15	Address of Official Inviting Tender	Senior Executive Vice President Logistic Support Division Social Islami Bank Limited Level-29, City Centre, 90/1, Motijheel C/A, Dhaka-1000		
16	Contact Details	Telephone No. 09612001122- Ext: 50299, email: lsd@sibl-bd.com		
17	Price:	The rate shall be quoted in the bidders Letter Heads complying all specifications and terms and conditions of this tender. Incomplete tender/offer will be invalid. The tender price shall be inclusive of VAT & Tax and all the costs of transportation, rigging, installation, testing, commissioning etc at the specified site.		
18	Submission of Financial Offer	The rate and prices of the ATMs shall be quoted in the bidders Letter heads complying all specifications and terms and conditions of this tender. Incomplete tender will be invalid. The tender shall be deemed to be inclusive of all the costs of, acquiring, supplying, transporting to branches all over Bangladesh, installation-testing-commissioning at the specified site and admissible VAT & Tax as per government rule. The financial offer will be submitted in separate envelopes with proper labeling.		
19	Validity of tender	45 days		

20	Mode of payment	The bill may be considered for payment subject to approval of the competent authority after successful execution of work order(s) and submission of note(s) of satisfaction from IT Division expressing clearly that the user has no objection to pay the bill.
21	Performance Security	10% (ten percent) of the entire bill amount will be retained as performance security for 1 (one) year from the date of successful delivery and commissioning of the above items and the amount might be released after getting clearance from SIBL IT Division.
22	Special Instruction	The tender process will be guided as per Tender Bidding Policy of the Bank and as per specific instructions and terms & conditions of this tender document. The Bank Authority reserves the right to reject any or all quotations without assigning any reason and is not bound to select the lowest bidder. The bidder/supplier shall have no right to challenge the decision of the Bank's authority in any court of law or to any arbitrator.
23	Delivery, installing and commissioning of the Machine(s) :	As per Bank instruction

Part-II: Technical specification of Automated Teller Machines (ATM)

(To be submitted in separate envelope with Labels)

1	Brand Name	Bidder to Specify
2	Model No.	Bidder to Specify
3	ATM Type	Lobby Front Access
4	Country of Origin	Bidder to Specify
5	Country of Manufacture/Assemble	Bidder to Specify
6	Required Functionality	<ul style="list-style-type: none"> • Fast Cast • Cash Withdrawal • Balance Inquiry • Fund Transfer • PIN Change • Utility Bill Payments • Cheque Book Request • Mini Statement Inquiry • Advice Slip Printing • Disbursement (Card & Without Card) • Other (As per Bangladesh Bank Regulatory requirements)
7	Processor	Minimum Core i3 (Higher Configuration preferred)
8	Operating System	Minimum Windows 7 (Higher Configuration preferred)
9	Anti-virus	Bidder to Specify
10	RAM	Minimum 4 GB (It should be expandable)
11	Camera	Bidder to Specify in details about resolution, front camera, cash slot camera etc.
12	HDD	Minimum 320 GB (Higher Configuration preferred)
13	Display	15" or above LCD Color Monitor (Bidder to Specify in details about screen filtering, graphics etc)
14	Monitor protection	Bidder to Specify
15	EMV Facilities	Must be available. Bidder to Specify in details
16	Card Reader/ Writer	Bidder to specify about EMV readiness, Type of Card Reader/ Writer, capacity of reading smart cards/ chip cards/cards with magnetic encoding etc, capability of reading track 1 ,2,& 3 as per ISO standard, anti-skimming design, Card capture Bin, Card return on power failure feature etc).
17	Key Pad	Pin Shield facility should be ensured. (Bidder to Specify in details about EPP, PCI version, Remote key Management etc)
18	Communication	Bidder to Specify in details.
19	Protocol	NDC + DDC (Both or Either)
20	Encryption/Security	Dual Key & combination lock mechanism EPP: Supports DES 3DES EMV: (Bidder to Specify) Purge BIN (Bidder to Specify) Industry approved key Management practice Fully automatic power/Communication fail recovery Local transaction log and history file Should support all standard switching software
21	Port	Bidder to Specify in details.
22	Receipt Printer	Thermal Printer
23	Journal Printer	Write capacity of all status including transactions. Enabled for Electronic Journal

		and provision to store /retrieve transaction details from the hard disk.
24	Anti-Skimming	Must be available. Bidder to Specify in details
25	Dispenser	Four Cassette dispenser
26	Dispenser Technology	Bidder to Specify
27	No. Of Cassettes	4(four)loaded cassettes and 4cassettes extra Total 4+4=8 Cassettes
28	Cassette Features and Dispenser	Bidders to specify about currency dispensing capacity, currency holding capacity per cassette, currency picking technology, retract and purge capacity, cash level warning etc.
29	Safe	Bidder to specify
30	Safe Lock	Bidder to specify
31	Software	Bidder to specify. Required all related software including Operating system.
32	Tools	Standard diagnostic tools for the said model
33	Optical Devices	DVD-RW, Ethernet Adaptor, Built-in-speaker
34	Physical Security	Bidder to specify
35	Warranty	3 years comprehensive warranty should be included
36	Dimension & weight	Bidder to specify
37	Support (Help Desk)	Bidder to specify
38	Working Environment	Bidder to specify
39	Others	If any, Bidder to specify
40	Delivery, Installing and Commissioning of the Machines	Different locations of Bangladesh as per instruction of ADC Department, IT Division, SIBL.

Part-II: Financial Offer of Automated Teller Machines (ATMs): (To be submitted in separate envelope with Labels)

SN	Name of Item	Quantity	Unit Rate	Total
01	Automatic Teller Machine Brand: (provide brand) Model No. (Mention model No.) Country of Mfg: (mention Manufacturing/Assemble country) Country of Origin: (mention country of Origin) As per provided specifications and Inclusive of VAT & Tax and all costs of supplying, installing and commissioning at different locations all over the country, etc	25 units	Tk.	Tk.

Senior Executive Vice President and Head

Logistic Support Division

Phone- 09612001122- Ext-50299

E-mail address: lsd@sibl-bd.com

