



Social Islami Bank Limited
Logistic Support Division
 90/1, Motijheel C/A, City Centre
 Dhaka-1000

Ref: SIBL/HO/LSD/2021/500

Date: 01/06/2021

TENDER FOR SUPPLYING BLANK EMV PLASTIC ATM CHIP CARDS
 (Website www.siblb.com for details)

1	Name of the Bank	Social Islami Bank Limited		
2	Procuring Entity Name	Logistic Support Division		
3	Invitation of tender for	Supplying of the following Blank EMV Plastics of ATM Chip Cards and PIN Mailer: (a) SIBL Blank VISA Electron Debit Card: Quantity- 50,000 pcs (b) SIBL VISA Gold Dual Credit Card: Quantity- 3,000 pcs (c) PIN Mailer: Quantity -50,000 set For detail specifications, instruction & terms and conditions please scroll below.		
4.	Invitation Ref. & Date	Ref. SIBL/HO/LSD/2021/500 Date: 01.06.2021		
5	Procurement Method	Open Tendering Method		
6	Source of Fund	Social Islami Bank Limited		
7	Tender Last Selling Date	Not Applicable		
8	Date & Time of Tender submission	Submission date	Time	Opening Time
		16.06.2021	2.00 pm to 02:15 pm	2:30 pm
		A link of folder containing files of tender specifications shall be sent to our contact email after opening of the tenders.		
9	Name and address of the Office for receiving tender(s)	Vice President Logistic Support Division Social Islami Bank Limited Level-29, City Centre, 90/1 Motijheel C/A, Dhaka-1000		
10	Time for Completion of Delivery	Within 6 weeks from the issuing date of work order in multiple phases as per requirements of Card Department.		
11	Place of opening tender documents	Social Islami Bank Limited, Level-29, City Centre, 90/1 Motijheel C/A, Dhaka-1000		
12	Eligibility of Tenderer(s)	The bidder must have to fill the Bidder's Information and Qualifications/Eligibility form attached herewith.		
13	Price of tender document	Free of cost. No physical document will be sold. Interested bidders are hereby requested to download tender specifications from bank's website		
14	Tender Security	Tk. 1,00,000/- (Taka one lac) only in the form of Payment Order (Refundable) favoring "Social Islami Bank Limited". The interested bidders shall have to submit the original PO along with a photocopy of the PO attaching to a forwarding letter mentioning details of the PO.		
15	Address of Official Inviting Tender	Logistic Support Division Social Islami Bank Limited Level-21, City Centre, 90/1 Motijheel C/A, Dhaka-1000		
16	Contact Details & tender submission address	Vice President Logistic Support Division Social Islami Bank Limited Level-29, City Centre, 90/1 Motijheel C/A, Dhaka-1000. Email: chspd@sibl-bd.com		
17	Quoted Price	The price shall be quoted in the bidders Letter-head complying all specifications and terms and conditions of this tender. Incomplete tender/offer will be invalid. The bidders' tenders shall be inclusive of the costs of all materials, services and admissible VAT & Tax up to delivery as per specifications & specimen to be collected from our Card Department.		
18	Validity of tender bids	90 days		
19	Delivery Address and mode of delivery	Address: SIBL Card Department, 5 th floor, 15 Dilkusha C.A, Dhaka-1000. Mode of delivery: The awarded vendor shall have to reserve the entire order quantity with them within 45 days of order. Our Card Department after issuing work order will inform the selected vendor time to time for part delivery as per their requirement in different phases and delivery shall be ensured as per their requirements within two working days.		
20	Terms of payment	The supplier can submit bill after delivery with a satisfaction certificate from SIBL Card Dept. clearly expressing that they have no objection to pay related bill(s). Payment might be made retaining performance security money if not submitted earlier and deducting admissible VAT & Tax as per Government rule on receipt of complete bill with necessary documents subject to approval of competent authority.		
21	Performance Security	5% (five percent) of the entire bill amount will be required to submit as performance security for 1 (one) year from the date of successful delivery of the order. Bank Guarantee of the same amount might be allowed.		
22	Special Instruction	The tender process will be guided as per Tender Bidding Policy of the bank and as per specific instructions and terms & conditions mentioned in the bank's website ww.siblb.com . The Bank Authority reserves the right to reject any or all quotation prior to acceptance and is not bound to select the lowest bidder. If the terms contradict with our Tender Bidding Policy and published tender specifications, terms of tender specifications will prevail.		

(A T M Zahurul Haque)
 Vice President and Head
 Logistic Support Division
 E- mail address: chspd@sibl-bd.com

Bidder's Information and Qualifications/Eligibility

SN	Description	Qualification	Response	Remarks
01	Name of the Bidder	Required		Attach NID copy
02	Designation of the Bidder	Required		
03	Company Name	Required		
04	Company Type	Required	Proprietorship, Partnership, Private Limited, Public Limited etc.	
05	Website address of the company	Required		
06	Bidder's Office Phone No.	Required		Attach bill copy
07	Bidder's email address	Required		Send "Hello" mail to chspd@sibl- bd.com
08	Bidder's Mobile No.	Required		
09	Verified Business Address	Required		Attach proof
10	Name of Contact Person	Required		Attach NID copy
11	Designation of the contact Person	Required		
12	Official email address	Required		Send "Hello" mail to chspd@sibl- bd.com
13	Valid Trade License No.	Required		Attach proof
15	Valid VAT Registration No.	Required		Attach proof
15	Valid ETIN	Required		Attach proof
16	Valid IRC No.	Required		Attach proof
17	Authorization of the Principal	Required		Attach proof
18	Bank solvency certificate	Required		Attach proof
19	Are you adequately solvent to sale on credit for a period of 6 months or more?	Yes/No.		
20	Experience: The bidder must have experience for supplying similar order in 3 different commercial Banks of Bangladesh	Required	Bank- WO- Date- Quantity	Attach proof
21	Principal's Name, Postal Address, Web address		Required	Might be verified
22	Are you Banned by any bank authority or government agency?	Yes/No		
23	Will you import the product from original equipment manufacturer? If no, who will import your products give its details	Yes/No./details		

Signature & Seal of the bidder with date:

I. **EMV CHIP CARD TECHNICAL SPECIFICATION FOR DEBIT CARD**

ITEM	Required Specification	Supplier's Specification
Card Type	Contact	
Operating System & Version	Vendor will specify in details	
Java Card Version	Vendor will specify in details	
Chip Application Type	Vendor will specify in details	
VSDC Version	Vendor will specify in details	
Contact Protocol	T=0, T=1	
VIS	Vendor will specify in details	
VCPS	Vendor will specify in details	
Product Brand	Vendor will specify in details	
Technical Name & Version	Vendor will specify in details as per LOA	
Chip O/S	Vendor will specify in details as per LOA	
Global Platform Version	Vendor will specify in details	
Memory	a) RAM: Vendor will specify b) EEPROM: Minimum 12KB c) ROM: Vendor will specify	
Letter of Approval (LOA) Duration	a) Issue Date: Vendor will specify b) Expiry Date: Vendor will specify	
Application Support	Single/Multi	
Authentication Type	DDA/CDA	
Data Retention	Vendor will specify in details	
Write Endurance	Vendor will specify in details	
Ambient Temperature	Vendor will specify in details	
Transaction Speed(Interaction between the card and reader)	Vendor will specify in details	
EMV Co ICCN	Vendor will specify in details	
Magnetic Strip	3 Track Hi-Co, Black Color	
Special Effect	Mate & Glitter	
Materials	PVC	
Design	As per Bank Design	
Card Dimension	ISO & EMV Standard	
Data Encryption Standard	3 DES & RSA	
Signature Panel	ISO Standard	
Hologram Logo	VISA Dove, Silver or Gold Color	
Chip Manufacturer	Vendor will specify in details	
Processor Manufacturer	Vendor will specify in details	
Card Manufacturer	Vendor will specify in details	
Country of Origin	Vendor will specify in details	
Delivery Lead Time after Certification	Vendor will specify in details	
Delivery Timeline for White Plastic (if any)	As per mentioned in the tender schedule	
Supporting Information:	a) Letter of Approval (LOA) from VISA b) EMVCO certificate for Chip as per LOA c) Product Brochure for Plastic Card d) Product Brochure on Chip Platform and Application e) Client Reference Document (if any)	
List of available PVC body colors	Vendor will specify in details	
Warranty/ Guarantee Period	Please Specify	
Local Partner	Please specify Local partner/institution list where the chip is being used	

Note: The supplier will bear the actual Certification and scripting cost with the ITCL (Tranzware) host (if any).

II. **EMV CHIP CARD TECHNICAL SPECIFICATION FOR GOLD CREDIT CARD**

ITEM	Required Specification	Supplier's Specification
Card Type	Contact	
Operating System & Version	Vendor will specify in details	
Java Card Version	Vendor will specify in details	
Chip Application Type	Vendor will specify in details	
VSDC Version	Vendor will specify in details	
Contact Protocol	T=0, T=1	
VIS	Vendor will specify in details	
VCPS	Vendor will specify in details	
Product Brand	Vendor will specify in details	
Technical Name & Version	Vendor will specify in details as per LOA	
Chip O/S	Vendor will specify in details as per LOA	
Global Platform Version	Vendor will specify in details	
Memory	a) RAM: Vendor will specify b) EEPROM: Minimum 12KB c) ROM: Vendor will specify	
Letter of Approval (LOA) Duration	a) Issue Date: Vendor will specify b) Expiry Date: Vendor will specify	
Application Support	Single/Multi	
Authentication Type	DDA/CDA	
Data Retention	Vendor will specify in details	
Write Endurance	Vendor will specify in details	
Ambient Temperature	Vendor will specify in details	
Transaction Speed(Interaction between the card and reader)	Vendor will specify in details	
EMV Co ICCN	Vendor will specify in details	
Magnetic Strip	3 Track Hi-Co, Gold Color	
Special Effect	Mate & Glitter	
Materials	PVC	
Design	As per Bank Design	
Card Dimension	ISO & EMV Standard	
Data Encryption Standard	3 DES & RSA	
Signature Panel	ISO Standard	
Hologram Logo	VISA Dove, Silver or Gold Color	
Chip Manufacturer	Vendor will specify in details	
Processor Manufacturer	Vendor will specify in details	
Card Manufacturer	Vendor will specify in details	
Country of Origin	Vendor will specify in details	
Delivery Lead Time after Certification	As per mentioned in the tender schedule	
Delivery Timeline for White Plastic (if any)	Vendor will specify in details	
Supporting Information:	a) Letter of Approval (LOA) from VISA b) EMVCO certificate for Chip as per LOA c) Product Brochure for Plastic Card d) Product Brochure on Chip Platform and Application e) Client Reference Document (if any)	
List of available PVC body colors	Vendor will specify in details	
Warranty/ Guarantee Period	Please Specify	
Local Partner	Please specify Local partner/institution list where the chip is being used	

Note: The supplier will bear the actual Certification and Scripting cost with the ITCL (Tranzware) host (if any).

iii. Technical Specifications for PIN Mailer

Description	Required Specification	Quoted Specifications
Size	6.5" x 3.7"	
Products Features	3 Ply wood free paper with High Quality Carbonized CNF Ink Area and Sprocket margin with continuous sets	
Printing	Four Colors offset printing: on top face of 2nd ply. Single color offset printing: on top and back faces of all three plies except top face of 2 nd ply. Printing shall be done as per specimen and/or instruction of Card Dept.	
Design	As per the Bank's specimen and/or instruction of Card Dept.	
Paper	CB white 55 GSM- 1 st ply CB white 80 GSM- 2 nd ply CB white 80 GSM- 3 rd ply (In case of difference between specimen and above specified paper weight, abovementioned paper specifications shall be maintained.)	
Packing	2000 sets x 1 Box (Preferable Moisture Proof) as these items will preserved for at least one year)	
Carbon	Auto carbon (As per Bank sample)	
Country of paper Manufacturing	Bidder shall mention the name of country of manufacturing	
Country of Printing	Bidder shall mention the name of country of Printing	
Delivery Lead Time after design verified by the bank	As per mentioned in the tender schedule	
Warranty	Minimum 1 year	

Price Quotation for Blank EMV Plastic ATM Chip Card & PIN Mailer

Lot	Description	Quantity	Unit Price (Tk)	Quoted Amount (Tk)
01	SIBL Blank VISA Electron Debit Card:	50000 piece		
02	SIBL VISA Gold Dual Credit Card	3000 piece		
03	PIN Mailer	50000 piece		

In words: Total Taka.....

The abovementioned price is inclusive of all costs, taxes & VATs as per rule of the government of Bangladesh.

Signature & Seal of the bidder:

Name of the Bidder:

Designation of the Bidder:

Company Name:

Business Address:

Contact email address:

Mobile No.: