



Social Islami Bank Limited

Logistic Support Division

Head Office, City Centre

90/1, Motijheel C/A, Dhaka-1000

Web: www.siblb.com; email: lsd@sibl-bd.com

INVITATION FOR TENDER FOR SUPPLYING INSTALLING AND COMMISSIONING AUTOMATED TELLER MACHINE (ATMs)

Bidder Reg. No.

Tender Ref. SIBL/HO/LSD/2020/100

Date: 13/01/2020

Bidder's Ref. No.

Submission Date:

Section A: General Information

1	Name of the Bank	Social Islami Bank Limited					
2	Procuring Entity Name	Logistic Support Division					
3	Invitation of tender for	Sealed tenders are hereby invited for SUPPLYING INSTALLING AND COMMISSIONING 100 units of AUTOMATED TELLER MACHINE (ATMs) as per technical specifications detailed in "Section C" hereunder from the eligible and enrolled/ registered vendors/ suppliers/ distributors/ local agents					
4.	Invitation for Quotation Ref. & Date	SIBL/HO/LSD/2020/100 date: 13/01/2020					
5	Procurement Method	Open Tendering Method					
6	Source of Fund	Social Islami Bank Limited					
7	Tender Security (conditionally refundable)	Tk. 2.50 lac (Taka two lac fifty thousand) The tender security shall be deposited in the form of Payment Order (conditionally refundable either partly or in full) favoring "Social Islami Bank Limited".					
8	Registration of bidders & price of Tender Document:	The interested eligible bidders have to enroll their name by submitting a prayer along with a non-refundable registration/enrollment fee Tk. 3,000.00 (Taka three thousand) only in the form of "Payment Order" in favor of "Social Islami Bank Limited before submission of tender. No Tender documents will be sold physically. The bidder have to copy or download this tender documents from the website: www.siblb.com and place them on their own letterhead to submit their bid.					
9	Important Tender Process Dates & Times	Tender	Registration		Submission		Opening
		Process	Start	End	Start	End	
		Date	14/01/2020	28/01/2020	29/01/2020	29/01/2020	29/01/2020
		Time	10.00 am	6.00 pm	10.00 am	3:00 pm	3:30 pm
10	Tender Validity	12 months from the date of submission.					
11	Quantity & Delivery Schedule	50 (fifty) units of ATMs as per following schedule- Lot-1: 10 ATMs within 30 days of order Lot-2: 10 ATMs after delivery of Lot-1 and within April 2020 Lot-3: 10 ATMs after delivery of Lot-2 and within June 2020 Lot-4: 10 ATMs after delivery of Lot-3 and within August 2020 Lot-5: 10 ATMs after delivery of Lot-4 and within September 2020					
12	Place of opening tender documents	Social Islami Bank Limited, Level-29, City Centre, 90/1, Motijheel C/A, Dhaka-1000					
13	Composition of bid Price	The price shall include all of your cost and taxes up to delivery and the bank will pay VAT separately.					
14	Delivery Address	At any place in Bangladesh as instructed by the bank time to time.					

15	Mode of payment	The bill payment process may take a cycle of 45 to 60 days. The process includes the time of collecting clearances from the end users.
16	Performance Security	The successful bidder to whom supply order might be issued shall have to submit performance security at the rate of 10% (ten percent) of the entire order amount in the form of Bank Guarantee for a period of 12 months from the challan date of last batch or 18 months from the 1 st challan date which comes later. Otherwise, the performance security money shall be kept from the bills payable against the supply of the order.
17	Submission of bidders qualifications/ eligibility and oath of bidder (Section B)	The interested registered bidder shall copy the “bidders’ qualification” form (Section B) from the webpage and place them on their own letterhead write their qualifications and individual information in the designated fields and submit the form along with the supporting documents as proof of the provided information and the tender security as specified in serial No. 7 hereinabove in a separate sealed envelope with proper labeling mentioning- “Bidder’s Eligibility/Qualifications-ATM, Name of the bidder & Registration No. All papers and information shall be signed and authenticated by the bidder.
18	Submission of Technical Specifications (Section C)	The interested registered bidder shall copy the Asked Technical Specifications form (Section C) from the webpage and place them on their own letterhead write their own specifications and part numbers in the designated fields and submit the document along with the supporting original brochure, detail color picture in a separate sealed envelope with proper labeling mentioning- “Technical Specifications-ATM”, Name of the bidder & Registration No. All papers and information shall be signed and authenticated by the bidder.
19	Submission of Financial Offer (Section D)	The interested registered bidder shall copy the Financial Offer form from the webpage and place them on their own letterhead and write their price offer for Section D in the designated field(s) and submit the document in a separate sealed envelope with proper labeling mentioning- “Financial Offer-ATM”, Name of the bidder & Registration No. All papers and information shall be signed and authenticated by the bidder.
20	Name and address of the Office for receiving tender(s)	Senior Executive Vice President & Head Logistic Support Division Social Islami Bank Limited Level-29, City Centre, 90/1, Motijheel C/A, Dhaka-1000
21	Address of Official Inviting Tender	Do.
22	Contact Details	Telephone No. 09612001122- Ext: 50299, email: lsd@sibl-bd.com
23	Special Instruction	The Bank Authority reserves the right to - <ol style="list-style-type: none"> 1. Explain or clarify the terms of this tender notice in its own way, 2. Bring necessary changes in the notice 3. Increase or decrease the tender quantity 4. Reject the lowest, 5. Reject any or all bids, 6. Select any bidder deems fit and proper by them The bank authority can perform all the above things without assigning any reason. The bidder/supplier shall have no right to challenge the decision of the Bank Authority in any court of law or to any arbitrator.

Senior Executive Vice President and Head

Logistic Support Division

Phone- 09612001122- Ext-50299

E-mail address: lsd@sibl-bd.com

INVITATION FOR TENDER
FOR SUPPLYING INSTALLING AND COMMISSIONING AUTOMATED TELLER MACHINE (ATMs)

Bidder Reg. No.

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Submission Date:

Section B: Bidder's Information and Qualifications/Eligibility

SN	Description	Qualification	Response	Remarks
01	Name of the Bidder	Required		Attach NID copy
02	Designation of the Bidder	Required		
03	Company Name	Required		
04	Company Type	Required	Proprietorship, Partnership, Private Limited, Public Limited etc	
05	Website address of the company	Required		
06	Bidder's Office Phone No.	Required		Attach bill copy
07	Bidder's email address	Required		Send "Hello" mail to lsd@sibl- bd.com
08	Bidder's Mobile No.	Required		
09	Verified Business Address	Required		Attach proof
10	Name of Contact Person	Required		Attach NID copy
11	Designation of the contact Person	Required		
12	Official email address	Required		Send "Hello" mail to lsd@sibl-bd.com
13	Valid Trade License No.	Required		Attach proof
15	Valid VAT Registration No.	Required		Attach proof
15	Valid ETIN	Required		Attach proof
16	Valid IRC No.	Required		Attach proof
17	Authorization of the Principal	Required		Attach proof
18	Bank solvency certificate	Required		Attach proof
19	Are you adequately solvent to sale on credit for a period of 6 months or more?	Yes/No.		
20	Experience (optional)	Expected Bank-WO- Date-Quantity		Attach proof
21	Principal's Name, Postal Address, Web address	Required		Might be verified
22	Are you Banned by any bank authority or government agency?	Yes/No		
23	Will you import the product from original equipment manufacturer? If no, who will import your products give its details	Yes/No./details		

Statement of the bidder: All the above information provided hereinabove are true. We will supply the order from genuine, valid and lawful sources and will pay all admissible Taxes & other duties as per rule of the Government of Bangladesh.

Signature of the Bidder:

Name of the Bidder:

Designation of the Bidder:

Company Name:

Business Address:

Mobile No.:

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Section C: TECHNICAL SPECIFICATION

Sl.	Descriptions	Required Specifications	Bidder's Specification
1	Brand Name	Bidder to Specify	
2	Model No.	Bidder to Specify	
3	ATM Type	Lobby Front Access	
4	Country of Origin	Bidder to Specify (Preference will be given to EU/US origin ATM)	
5	Country of Manufacture/Assemble	Bidder to Specify	
6	Required Functionality	<ul style="list-style-type: none"> • Fast Cast • Cash Withdrawal • Balance Inquiry • Fund Transfer • PIN Change • Utility Bill Payments • Cheque Book Request • Mini Statement Inquiry • Advice Slip Printing • Disbursement (Card & Without Card) • Other (As per Bangladesh Bank Regulatory requirements) 	
7	Processor	Minimum Core i5 (Higher Configuration preferred)	
8	Operating System	Minimum Windows 10	
9	Terminal End Point Protection	<ol style="list-style-type: none"> 1. External Threat Defense: <ol style="list-style-type: none"> a. Ensure that only authorized code will run b. Unauthorized code cannot be injected in the memory. c. Authorized code cannot be tampered with or hijacked. 2. Internal Threat Defense: Local administrator lockdown gives the flexibility to disable even local administrator from changing what is authorized on a hardened system, unless authenticated. 3. Hard Drive encryption. 4. Malware Protection 	
10	RAM	Minimum 8 GB (It should be expandable)	
11	Camera	Bidder to Specify in details about resolution, front camera, cash slot camera etc.	
12	HDD	Minimum 1 TB (Dual HDD; 500 GB + 500 GB)	
13	Display	15" or above LCD Color Monitor/Touch Screen (Bidder to Specify in details about screen filtering, graphics etc)	
14	Monitor protection	Privacy filter and awareness mirror. Bidder to Specify details.	
15	EMV Facilities	EMV L1 & L2 must be available. Bidder to Specify in details	
16	Card Reader/ Writer	Bidder to specify about EMV readiness, Type of Card Reader/ Writer, capacity of reading smart cards/ chip cards/cards with magnetic encoding etc, capability of reading track 1 ,2,& 3 as per ISO standard, anti-skimming design, Card capture Bin, Card return on power failure feature etc). Contactless card reader both hardware & software must be integrated with	

		the ATM	
17	Key Pad	Pin Shield facility should be ensured. (Bidder to Specify in details about EPP, PCI version, Remote key Management etc)	
18	Communication	Bidder to Specify in details.	
19	Protocol	NDC + DDC (Both or Either)	
20	Encryption/Security	Dual Key & combination lock mechanism EPP: Supports DES 3DES EMV: (Bidder to Specify) Purge BIN (Bidder to Specify) Industry approved key Management practice Fully automatic power/Communication fail recovery Local transaction log and history file Should support all standard switching software	
21	Port	Bidder to Specify in details.	
22	Receipt Printer	Thermal Printer	
23	Journal Printer	Write capacity of all status including transactions. Enabled for Electronic Journal and provision to store /retrieve transaction details from the hard disk.	
24	Anti-Skimming	Must be available. Bidder to Specify in details	
25	Dispenser	Four Cassette dispenser	
26	Dispenser Technology	Bidder to Specify	
27	No. Of Cassettes	4(four)loaded cassettes and 4cassettes extra Total 4+4=8 Cassettes	
28	Cassette Features and Dispenser	Bidders to specify about currency dispensing capacity, currency holding capacity per cassette, currency picking technology, retract and purge capacity, cash level warning etc.	
29	Safe	Bidder to specify	
30	Safe Lock	Bidder to specify	
31	Software	Bidder to specify. Required all related software including Operating system.	
32	Tools	Standard diagnostic tools for the said model	
33	Optical Devices	DVD-RW, Ethernet Adaptor, Built-in-speaker	
34	Physical Security	Unique chamber lock, Bidder to specify details	
35	Warranty	3 years comprehensive warranty should be included	
36	Dimension & weight	Bidder to specify	
37	Support (Help Desk)	24/7 Support with Online Incident Management Portal. Bidder to specify	
38	Working Environment	Bidder to specify	
39	Others	If any, Bidder to specify	
40	Bio-Metric Hardware	Biometric fingerprint scanner	
41	Delivery, Installing and Commissioning of the Machines	Different locations of Bangladesh as per instruction of ADC Department, ICT Division, SIBL.	

Signature of the Bidder:
Name of the Bidder:
Designation of the Bidder:

Company Name:
Business Address:
Mobile No.:

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Submission Date:

Section D: Financial Offer of Tendered Multifunctional Detector

SN	Name of Item	Quantity	Unit Rate	Total
01	Automatic Teller Machine Brand: (provide brand) Model No. (Mention model No.) Country of Mfg: (mention Manufacturing/Assemble country) Country of Origin: (mention country of Origin) As per provided specifications and Inclusive of VAT & Tax and all costs of supplying, installing and commissioning at different locations all over the country, etc	50 unit	Tk.	Tk.

In words: Total Taka.....

Signature of the Bidder:

Name of the Bidder:

Designation of the Bidder:

Company Name:

Business Address:

Mobile No.:

Email: