



SAMMILITO ISLAMI BANK PLC
(State-owned Shariah-based Bank)
Social Islami Bank PLC Unit

Information & Communication Technology Division
Head Office, City Centre, 90/1, Motijheel C/A, Dhaka-1000
Web: www.siblbld.com; E-mail: chspd@sibl-bd.com

INVITATION FOR TENDER

Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sanniloto Islami Bank PLC, SIBL unit.

Bidder Reg. No.
Tender Ref. SIBL/HO/ICTD/2026/499
Date: 18-10-2026

Publish Date	19-10-2026
Registration Close Date	28-10-2026
Submission date	28-10-2026

Section A: General Information

1	Name of the Bank		Sammilito Islami Bank PLC, SIBL unit				
2	Procuring Entity Name		Information & Communication Technology Division				
3	Invitation of tender for		Sealed tenders are hereby Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammlito Islami Bank PLC, SIBL unit. As per technical specifications detailed in "Section C" hereunder from the eligible local or joint venture enterprises.				
4	Invitation for Quotation		SIBL/HO/ICTD/2026/ date:				
5	Engagement Method		Open Tendering Method				
6	Source of Fund		Sammilito Islami Bank PLC, SIBL unit				
7	Registration of bidders & price of Tender Document		The interested eligible bidders have to enroll their name by submitting a prayer along with a non-refundable registration/enrollment fee Tk. 2,000/- (Taka two thousand) only in the form of "Payment Order" in favor of "Social Islami Bank PLC" before submission of tender. The bidder have to purchase tender documents from the issuer's office of this tender notice.				
8	Important Tender Process Dates & Times	Tender	Registration		Submission		Opening
		Process	Start	End	Start	End	
		Date	19-10-2026	28-10-2026	19-10-2026	28-10-2026	
		Time	10:00 AM	3:00 PM	10:00 AM	3:00 PM	
9	Tender Validity		Bids shall remain valid, at a minimum, for the period of 90 Days after the deadline date for bid submission.				
10	Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammlito Islami Bank PLC, SIBL unit.		Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammlito Islami Bank PLC, SIBL unit. The successful bidder shall ensure seamless 24/7/365 technical support, prompt incident resolution (SLA-driven), periodic preventive maintenance, firmware/software updates, and genuine spare parts replacement for all covered NetApp devices. The AMC contract and support services shall commence immediately from the date of the work order / contract signing as specified by SIBL.				
11	Place of opening tender		Sammilito Islami Bank PLC, SIBL unit, Level-19, City Centre, 90/1, Motijheel C/A, Dhaka-1000				
12	Delivery Address		ICT Division of the bank.				
13	Submission of bidders qualifications/ eligibility and oath of bidder (Section B)		The interested registered bidder shall copy the "bidders' qualification" form (Section B) from the tender document and place them on their own letterhead write their qualifications and individual information in the designated fields and submit the form along with the supporting documents as proof of the provided information hereinabove in a separate sealed envelope with proper labeling mentioning- "Bidder's				

		Eligibility/Qualifications- Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammilito Islami Bank PLC, SIBL unit, Name of the bidder & Registration No. All papers and information shall be signed and authenticated by the bidder.
14	Submission of Technical Specifications (Section C)	The interested registered bidder will be provided the tender document duly authenticated by the Bank official along with a soft copy to their registered email address for aiding their filling up the tender bid. The bidder shall have to submit the original tender document duly signed by them as a token of complete understanding of the tender specification and terms and conditions. The bidder shall submit their bids in their own letterheads along with the supporting original brochure, detail color picture in a separate sealed envelope with proper labeling mentioning- "Technical Specifications- Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammilito Islami Bank PLC, SIBL unit. Name of the bidder & Reg. No. All papers and information shall be signed and authenticated by the bidder.
15	Submission of Financial Offer (Section D)	The interested registered bidder shall write their price offer on their own letterhead for Section E and submit the document in a separate sealed envelope with proper labeling mentioning- "Financial Offer- Engagement of a competent local partner or vendor for a comprehensive Local AMC and 24/7 support services for existing Unified Storage System and SAN switch infrastructure of Sammilito Islami Bank PLC, SIBL unit. Name of the bidder & Registration No. All papers and information shall be signed and authenticated by the bidder.
16	Name and address of the Office for receiving tender(s)	Senior Vice President, CITO and Head Information & Communication Technology Division Phone- 09677716491- Ext-50150 E-mail address: chspd@sibl-bd.com Level-19, City Centre, 90/1, Motijheel C/A, Dhaka-1000
17	Contact Details	Telephone No. 09677716491- Ext: 50150 email: chspd@sibl-bd.com
18	Special Instruction	The Bank Authority reserves the right to - 1. Explain or clarify the terms of this tender notice in its own way, 2. Bring necessary changes in the notice 3. Increase or decrease the tender quantity 4. Reject the lowest, 5. Reject any or all bids, 6. Select any bidder deems fit and proper by them The bank authority can perform all the above things without assigning any reason. The bidder/supplier shall have no right to challenge the decision of the Bank Authority in any court of law or to any arbitrator.

(Mohammed Tanvir Khan)

Senior Vice President, CITO and Head

Information & Communication Technology Division

Phone- 09677716491- Ext-50150

E-mail: headofictd@sibl-bd.com